

Robert Naumann



Vice President, Systems & Integration

Delasco (Plano, TX)

Omaha, NE, working fully remote

Vice President of Systems & Integration and hands-on AI builder with more than two decades of experience leading cross-functional teams and integrating systems across complex IT environments. Currently focused on building AI-powered tools and agentic workflows that streamline operations and unlock new capabilities across the business. Expert in strategic planning, process optimization, and continuous improvement, with a track record of aligning IT and business units around shared goals. Committed to maximizing efficiency, reducing costs, and supporting long-term growth through technological innovation and practical leadership.

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Skills

Systems Integration

Python / Django

AWS

AI & Agentic Workflows

Claude API

LLM Integration

Dynamics GP

Shopify

SQL Server

Microsoft 365

Process Improvement

Project & Vendor Management

DevOps

eCommerce Operations

Strategic Planning

Selected AI Projects

Agentic Purchase Order Processing

An autonomous pipeline built on the Claude API that turns emailed purchase orders into completed Shopify B2B orders. It watches a Microsoft 365 mailbox, reads each incoming PO (PDF, Word, Excel, or fax), extracts structured order data, validates customers, items, and pricing against the Dynamics GP ERP, then creates the order and files the paperwork. Runs unattended around the clock with layered safeguards and a full audit trail.

AI Customer Classification

A daily reporting system that uses Claude with web search to research each new customer against provider registries and practice websites, then suggests an account classification with a confidence level and a one-line rationale. Replaced about 45 minutes of manual research per day while keeping the final decision with the sales team.

Professional Experience



Plano, TX

Vice President, Systems & Integration

May 2021 - Present

- Supporting eCommerce and Information Technology teams, enabling profitable, sustainable growth
- Building AI-powered tools and agentic workflows that automate and improve business processes
- Interpreting complex requirements and providing strategic leadership
- Python/Django application development and administration
- Process improvement and documentation

Operations Director

Aug 2020 - May 2021

- Supporting Supply Chain, Manufacturing, and Quality/Regulatory teams

Continuous Improvement Director

Nov 2018 - Aug 2020

- Cross-functional team lead for strategic initiatives focused on operational efficiency, production capability, and company growth

DevOps Manager

Oct 2016 - Nov 2018

- Project and vendor management, IT operations planning and support

Technical Lead

May 2010 - Oct 2016

- Server administration, full-stack development, infrastructure design and delivery

Systems Analyst

May 2003 - May 2010

- Web development, workstation and end user support



Omaha, NE

Datacenter Operations

Jan 2001 - Apr 2003



Poughkeepsie, NY

Co-Op in Information Development

May 2000 - Dec 2000

Education



Management Information Systems

Bachelor's Degree, 2004